

# Keep the noise down!

**NOISY** neighbours are the number one complaint of flat owners, according to a list compiled by [www.leaseholder-support.co.uk](http://www.leaseholder-support.co.uk) as part of Noise Action Week next week.

The list of top 10 complaints reveals that nearly half are about noise.

Noise Action Week aims to raise awareness about noise, noise issues and helps to promote a responsible attitude towards noise.

To help deal with noisy neighbours when living in a shared block, [www.leaseholdersupport.co.uk](http://www.leaseholdersupport.co.uk) recommends the following:

## RECOMMENDED

■ Check your lease for any clause that either states the permitted hours that noise can be made or says the leaseholder has an obligation not to cause noise or nuisance to other occupiers.

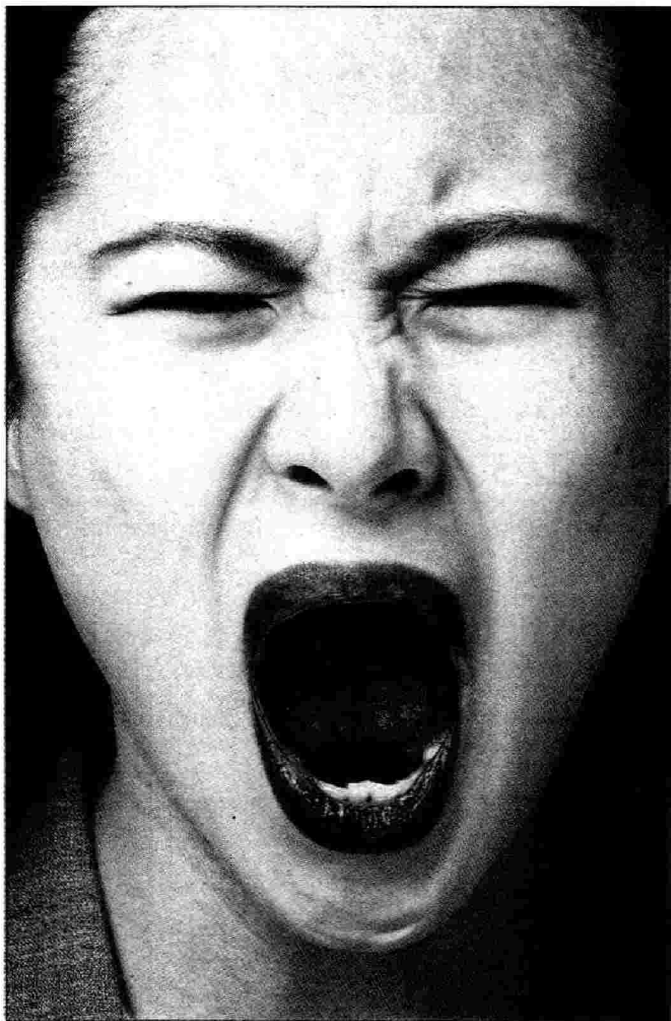
■ Many leases include a 'keep carpeted' clause. Leaseholders installing a wood floor covering would be breaking this rule.

■ Find out who lives there. If the culprit of the noise doesn't own the flat they still might be breaking the terms of their tenancy and could be evicted.

■ Get the freeholder or a director of the management company to write formally to the leaseholder.

■ If speaking to your neighbour doesn't work, use a mediation service to help you negotiate a solution.

■ Keep a diary of the noise, dates and times for evidence.



■ Contact the Environmental Protection section of the local authority.

Noise Action Week is coordinated by NSCA, the environmental protection charity.

Visit [www.noiseaction-week.org.uk](http://www.noiseaction-week.org.uk).

Website [www.leaseholdersupport.co.uk](http://www.leaseholdersupport.co.uk) offers the services of

the Ringley Group's Legal Services Team, who can pursue an action for breach of covenant. Leaseholders support provides flat owners with tools and services to take the hassle out of managing a block.

Membership to leaseholdersupport.co.uk costs from £525 per year (+VAT).