

# Log on for leaseholder advice

**A** NEW on-line solution [www.leaseholdersupport.co.uk](http://www.leaseholdersupport.co.uk) written by surveyors and property managers has been launched by property solution providers, The Ringley Group.

This revolutionary one-stop-shop for property management advice has tools for planning budgets and reserves plus legal and valuation procedures to get out of tricky situations such as defective or short leases or recovery of ground rent/service charge arrears.

Due to the property industry charging minimum fees for management, leaseholders of small blocks of flats often lose out. Leaseholder Support takes away the four main burdens of self-managing:

- Chasing your neighbour for unpaid service charges
- Legal compliance: the lease, shares, company secretarial work

- Not knowing how to plan for major works
- Financial administration and getting accounts prepared and filed

The Leaseholder Support service costs from £525. This includes access to support time, conference with a specialist, quality-controlled contractors and competitive Block policy insurance rates.

Mary-Anne Bowring, founding director of The Ringley Group comments:

"All leaseholders of small blocks of flats need a reliable back-up to support their strategy, financial information when they need it and professionals available when necessary.

"Trying to manage legal formalities, getting all the occupants to pay for repairs or maintenance on time or even telling a neighbour they can't make an illegal alteration to their property is stressful and

sometimes impossible.

"Leaseholder Support is a resource centre providing tools to facilitate the making of strategic decisions and eliminates the risk of key tasks not being actioned on time.

"Our aim is to provide the client with an affordable alternative to full support and property management.

"Our experience as a multi-disciplinary practice and established London player in full block management has allowed us to remove the mysticism of property management and provide the concisely packaged tools just for small blocks of flats."

Leaseholder Support acts as a safety net for blocks of flats by managing deadlines for payments, making payments by direct debit, providing financial and legal documentation and advice to recover late payments.