

# Flat owners get a lease of life with new support service

**A** NEW online support service for leaseholders is to be launched at the autumn Ideal Home Show in London this week.

The Leaseholder Support website at [www.leaseholdersupport.co.uk](http://www.leaseholdersupport.co.uk) is the brainchild of the Ringley Group and is to be written by surveyors and property managers for the consumer.

It provides everyone in property with a one-stop-shop for property management advice, tools for planning budgets and reserves, legal and valuation procedures to get out of tricky situations, such as defective or short leases, or recovery of ground rent/service charge arrears.

Leaseholder Support takes away the four main burdens of self-managing:

- Chasing your neighbour for unpaid service charges
- Legal compliance: the lease, shares, company secretarial work
- Not knowing how to plan for major works
- Financial administration and getting accounts prepared and filed

The Leaseholder Support service costs from £525. This includes access to support time, conference with a specialist, quality-controlled contractors and competitive block policy

insurance rates.

Mary-Anne Bowring, founding director of the Ringley Group, comments: "All leaseholders of small blocks of flats need a reliable back-up to support their strategy, financial information when they need it and professionals available when necessary."

"Trying to manage legal formalities, getting all the occupants to pay for repairs or maintenance on time or even telling a neighbour they can't make an illegal alteration to their property is stressful and sometimes impossible."

"Leaseholder Support is a resource centre providing tools to facilitate the making of strategic decisions and eliminates the risk of key tasks not being actioned on time."

"Our aim is to provide the client with an affordable alternative to full support and property management. Our experience as a multi-disciplinary practice and established London player in full block management has allowed us to remove the mysticism of property management and provide the concisely-packaged tools just for small blocks of flats."

The Ideal Home Show runs at Earls Court until Sunday.